



Name of the account provider: Bank of Scotland plc

Account name: Basic Account

Date: 01.10.2018

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in your terms and conditions and banking charges booklet.
- A glossary of the terms used in this document is available free of charge.

Service	Fee
General account services	
Maintaining the account	no fee
Payments (excluding cards)	
Direct Debit	no fee
Standing Order	no fee
Sending money within the UK	<ul style="list-style-type: none"> • Faster Payments no fee • CHAPS £25 • Foreign currency payment £9.50
Sending money outside the UK	<ul style="list-style-type: none"> • Payments in pounds within the EU no fee • Payments in pounds outside the EU £9.50 • Payments in any foreign currency £9.50 <p>A correspondent bank fee will be payable where you choose to pay the charges for the recipient</p> <ul style="list-style-type: none"> • Zone 1 (USA, Canada and Europe (non-EEA)) £12 • Zone 2 (rest of the world) £20
Receiving money from outside the UK	<ul style="list-style-type: none"> • Payments in pounds within the EU no fee • Payments in pounds outside the EU up to and including £100 £2 • Payments in pounds outside the EU amounts over £100 £7 • Foreign currency amounts up to and including £100 £2 • Foreign currency amounts over £100 £7 • SEPA credit transfers (any amount) no fee

Service	Fee
Cards and cash	
Cash withdrawal of pounds in the UK	no fee
Cash withdrawal of foreign currency outside the UK	<ul style="list-style-type: none"> • Foreign currency cash fee £1.50 • Foreign currency transaction fee 2.99% These fees will also apply to withdrawals of foreign currency in the UK
Debit Card payment in pounds	no fee
Debit Card payment in a foreign currency	<ul style="list-style-type: none"> • Foreign currency purchase fee £0.50 • Foreign currency transaction fee 2.99%
Overdrafts and related services	
Arranged overdraft	service not available
Unarranged overdraft	service not available
Refusing payment due to lack of funds	no fee
Allowing a payment despite lack of funds	no fee
Other services	
Cancelling a cheque	service not available

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If you're Deaf and a BSL user, you can use the SignVideo service available at bankofscotland.co.uk/accessibility/signvideo

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