

Ways we use your data

These are some of the important ways we use your data.

We look after your personal information

To open your account we need to know some things about you, like your name, address and date of birth.

This is your personal information and Bank of Scotland will hold this information and look after it.

We collect your personal information

We collect information about you when you apply for accounts with us, like you are doing now.

We'll also collect information at other times. For example, we'll gather details if you call us. We'll also collect information if you talk to someone at one of our branches.

A parent or guardian needs to set up some accounts, so they might share information about you. We'll use that information.

Who we share your personal information with

Bank of Scotland is part of Lloyds Banking Group, so to run your account we have to share your personal information with different parts of our group.

We sometimes need to share your personal information with other companies. These companies help us provide important services. For instance, we share your data so you can make purchases in a shop using your debit card.

If you opened this account with your parent or guardian, we'll share some of your personal information with them if they're named on your account. For example, they'll be able to see what money you've spent.

How we use your personal information

We need the information you give us to provide you with an account.

We use your personal information so you can do things, like pay for something you want to buy or check what money you have in your account online.

If you want to know more about how we use your personal information please visit the privacy page on our website.



**BANK OF
SCOTLAND**
By your side